

SAFETY RECALL

Fluke 1AC-I VoltAlert™ Voltage Tester

First released for sale on September 29, 2009



1. Look for the model number here



2. Yellow 'Battery Check' button in white tip

3. Solid yellow clip with text 'Fluke VoltAlert'

4. Round body

This recall does not affect the Fluke 1AC-II , 1LAC-II or LVD2.

To insure you have the model that is being recalled, please verify the following things:

1. Part number on the product says Fluke 1AC-AI
2. Unit has a yellow "Battery Check" button in the white tip
3. Solid yellow clip with text 'Fluke VoltAlert'
4. Unit's body is round

The red light on the tester may not operate and fail to give an indication of live voltage. This condition may mislead a user into believing that no voltage is present when that is not the case. This safety risk could result in serious injury or death from shock, electrocution, or thermal burns.

Customers should stop using the 1AC-I VoltAlert™ voltage testers immediately and contact Fluke for instructions to return this model and receive an alternate model voltage tester. Contact Fluke at:

- www.fluke.com/1ACRecall
- 1-888-97-FLUKE (35853), 6:30 a.m. to 3:00 p.m. Pacific Time Monday–Friday

IMPORTANT! **Safety notice and recall for the Fluke** **1AC-I VoltAlert™ Voltage Tester**

March, 2010

Dear Fluke Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Fluke is voluntarily recalling its Fluke 1AC-I VoltAlert™ voltage tester, a product that was first released for sale on September 29, 2009.

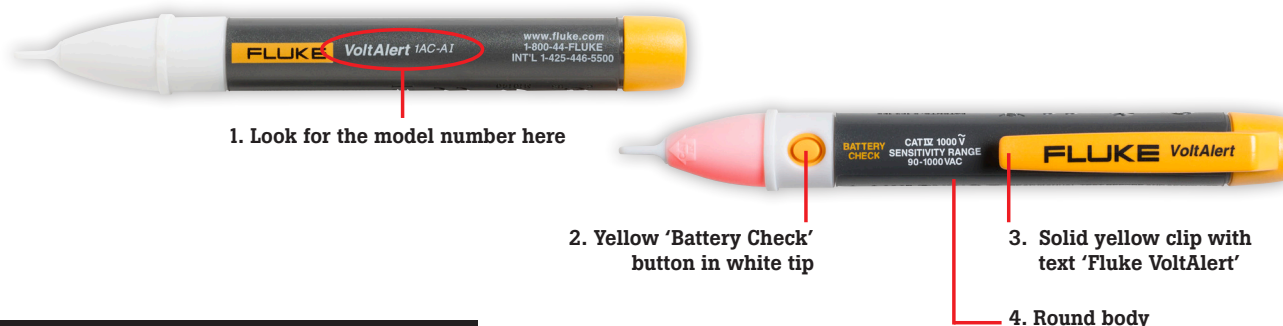
The affected model number is listed in the table below. If you own a Fluke 1AC-I (1AC-A1-I), **please stop using it** and send it back to Fluke for a replacement unit. If you are not the primary user of the 1AC-I please pass this notice along to the appropriate people within your organization.

Product marking	Description
1AC-A1	FLUKE-1AC-I VoltAlert™ Voltage Tester

This recall does not include VoltAlert models 1AC-II, 1LAC-II and LVD2, none of which includes the battery check button or the Fluke logo on its clip, as shown below on the recalled units pictured.

Identifying the product

To properly identify your 1AC-I tester as a recalled product, look for the four product characteristics below.



Description of the problem

The voltage indicator red light can fail to illuminate, which can mislead a user to believe there is no voltage in the circuit that is being measured. **This can result in serious injury or death from electrical shock, or thermal burns, or death by electrocution.**

Actions

1. Stop using the Fluke 1AC-I even if you have not experienced problems.
2. Verify your 1AC is affected by this recall using the images above.
3. Return your 1AC-I for a free replacement of either a Fluke 1AC-II or LVD2.
 - Visit www.fluke.com/1ACRecall or call (888) 97-FLUKE (35853), 6:30 a.m. to 3:00 p.m. Pacific Time Monday - Friday. Follow the instructions provided and we will send you a prepaid mailer to return your unit at no cost. If contacting Fluke outside the operation hours of 6:30 a.m. to 3:00 p.m. Pacific Time, follow the instructions provided to receive your prepaid mailer.
 - OR
 - Ship your 1AC-I voltage tester with your name and complete mailing address (using the form on the back of this page) to: Fluke Corporation, Attn: 1AC-I Customer Returns, 1420 75th St SW Bldg 4, Everett, WA 98204
4. Indicate which replacement product you would like Fluke to provide. a. Fluke 1AC-II b. Fluke LVD2. For a description of these two products see the back of this letter or visit www.fluke.com/1ACrecall
5. When Fluke receives your 1AC-I, we will send you, free of charge, the Fluke model 1AC-II or LVD2 that you selected. Note: If no selection is made, Fluke will automatically send a 1AC-II.

We are undertaking this voluntary recall because we place tremendous importance on our customer's safety and the reputation of our products. Please accept our apologies for any inconvenience caused by this action.

Sincerely,

Barbara Hulit
 President, Fluke Corporation

Return Information

Please complete this form and return it with your 1AC-I voltage tester to the address below.

Date: _____ Name: _____

Company name: _____

Shipping address
(No PO Boxes please): _____

City: _____ State: _____ Zip: _____

Phone: _____

Send to:

Fluke Corporation
Attn: 1AC-I Customer Returns
1420 75th St SW Bldg 4
Everett, WA 98203

Please send the following as a replacement.
(check one) If no model is selected, Fluke
will send you model 1AC-II.

- ☐ 1AC-II Voltage Tester: CAT IV 1000 volts
with ON/OFF, Beeper, Voltbeat Technology
with a \$25.95 suggested list price



- ☐ LVD2 Volt Light: CAT IV 600 volts with
ON/OFF, LED Flashlight, dual voltage
sensitivity with a \$32.10
suggested list price



For more information on the replacement units see www.fluke.com/1ACrecall

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Everett, WA 98206-9090
USA

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IMPORTANT!
Safety notice and recall of the Fluke 1AC-I
VoltAlert™ Voltage Tester

See inside for details.

Order information for 1AC-I VoltAlert™ recall materials

FLUKE®

To order or re-order printed material for the Fluke 1AC-I VoltAlert™ recall, please visit: <http://www.fluke-recall.com>

The following materials are available for (re-)order:

Customer letters: *Order literature piece 3705994.* These printed letters are available to you at no cost.

Posters: *Order literature piece 3706031.* One of these posters should be displayed at each of your locations.

Counter cards: *Order literature piece 3705982* to receive a pack of 20 counter cards. Please have these available at each of your locations for customer use.

Poster+card kit: *Order literature piece 3722719* to receive both a poster and 20 counter cards.

For more information about the Fluke 1AC-I VoltAlert™ recall:

- Visit www.fluke.com/1ACRecall
- Call (888) 97-FLUKE (35853), 6:30 a.m. to 3:00 p.m. Pacific Time Monday – Friday

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