



Product Safety Alert and Recall

Requested Action

- Please check whether you still have any of the potentially defective RCD's in your inventory. If you do, please immediately segregate these RCD's, cancel any associated order, and please notify your supplier. You can also contact ABB at the following telephone number: 1-888-385-1221 and ask to speak to customer service. To request replacement product from ABB, please use the attached order forms. One is for F362/F364 and the other for F372 / F374 devices.

ABB will make arrangements to supply you with a replacement RCD at no charge. At the time of receiving the replacement order, ABB will initiate a return authorization for the same part numbers and quantities.

Please return the potentially defective RCD to ABB for testing and disposal.

- If you have installed RCD's covered by this product warning, we urge you to inspect these and replace any devices as soon as possible. Remove and replace any RCD's found to have the four digit characters starting with the letter "M".

Removal and installation of the potentially defective RCD must be performed by a qualified person following appropriate safety procedures to ensure power has been disconnected before replacement.

- You must replace the existing RCD with the new one provided upon receipt.
- If you require technical support regarding this recall, please contact Rose Williams at 1-888-385-1 221, press one and then enter extension 7086 followed by the pound (#) button.

We request and appreciate your compliance with the instructions above. Please feel free contact us if you have any questions or concerns.

Sincerely,
Phil Arrington
V.P. Quality & Customer Focus
Low Voltage Products & Systems
ABB Inc.

Dean Latham
Director, Enclosures and Din Rail Products
Low Voltage Products & Systems
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